

Lycos Athena 4 Upgrade from the Internet

We are pleased to release the most recent upgrade to the Lycos Athena 4 system. The upgrade does not overwrite or delete any records you have already entered on the system.

Downloading the upgrade:

1. Find the Lycos web site on www.lycos.ltd.uk and click on Software Upgrades in the menu on the left hand side.
2. Click on the Lycos Athena 4 Upgrade SP6.3.3 header and choose the Save to Disk option rather than the Open File option should your browser software prompt you.
3. Select the Desktop as your file destination and allow the download to complete. This will normally take between 15 and 45 minutes on a standard connection.

Running the upgrade:

1. Check with your IT person to see if you are running a network or multi-user version of the software. If you are, ensure the upgrade is run on each individual workstation as well as on the server.
2. Close down the Lycos Athena 4 software and open up the Backup and Restore Utility (click Start | Programs | Lycos Athena 4 | Backup and Restore). Run two full backups of your data. This is an IMPORTANT safety precaution in the unlikely event of anything going wrong during the upgrade procedure.
3. Now close down all other programs which may be running, INCLUDING any other Lycos software.
4. Double click on the downloaded installation icon on your Desktop.
5. For a standard workstation accept all of the default options during the installation process. If you are running the server installation ensure the Destination Directory is set to your mapped server drive.
6. Go into the Lycos Athena 4 software and check that the system is running correctly. Contact the helpdesk immediately if you have any concerns.

Lycos are committed to keeping you up-to-date with all changes in the legislation and will provide upgrades whenever necessary. The Lycos Athena 4 software itself is constantly being reviewed and improved and these revisions are passed on to the customer free of charge under the standard terms of the standard maintenance contract.

